



ADVENTURE COURSE MONITOR

Reports to: Course Manager

Department: Adventure Course

Overview: Adventure Course Monitors are responsible for instructing and leading assigned participant groups through the treetop obstacle course (a.k.a. aerial trekking or high ropes course) and climbing programs, as well as, assisting with equipment fitting. This position requires applicants to be comfortable working in the outdoors and at great heights. Applicants must have strong presentational skills and be comfortable presenting on the natural history and ecology of the region. They must also possess a calm presence and be prepared to accept the responsibility of managing participants in real risk scenarios while working at height. No prior experience is required. Monitors who are 18 years of age or older and able to demonstrate proficiency in rescue skills following the training will be promoted to Assistant Guide.

Applicants must complete an intensive training program and pass a written and practical skills test.

Job Functions

1. Responsible for overseeing the progress of an assigned participant group or participants travelling through an assigned coverage area.
2. Fit course gear correctly and supervise the use of all personal safety equipment
3. Coach participants in proper climbing and aerial trekking technique
4. Assist with orientation and participant training sessions
5. Clearly communicate safety procedures and guidelines to large groups of guests
6. Model appropriate risk management through effective communication, accurate record-keeping, regular skill development, adherence to company operating procedures and guidelines, and on-course behavior
7. Conduct a complete inspection of all course components and all course gear
8. Assist in course maintenance, customer service, and operation tasks when not working at the course
9. Participate in regular staff development workshops and maintain proficiency in rescue skills

Requirements

- Capable of working at heights, including movement along cables at more than 50 feet above the ground
- Current First Aid, CPR, and AED certification (provided during training)
- Pass a written and practical exam delivered by third party trainer with a score of 80% or greater
- Job will require walking, standing, and hanging in a harness for long periods of time
- Able to lift and carry 40lbs. of weight and hike three miles per day
- Able to handle demanding work schedule with long work weeks in a multi-task environment
- Strong self-care skills; capable of working outdoors in adverse environmental conditions
- Maintain professional appearance at all times and represent the company in a positive way
- At least 16 years of age
- Strong oral communication skills





Disclaimer: This job description is not designed to cover or contain a comprehensive listing of activities, duties, or responsibilities required of the employee, but to convey an idea of the role and type of job responsibilities that will be required of the employee. Employees will be required to follow any other instructions and to perform any other duties requested by his or her supervisor.